

Complaint Procedure

Legend

R = Representative
 DM = Divisional management
 EOO = Equal Opportunities Officer (currently Anne)
 CEO = Chief Executive Officer (currently Mahi)
 EB = Executive Board

Footnote 1

The diagram shows an example of the procedure using the example of >>both the person affected and the perpetrator are female employees<<. The following applies to other personnel constellations:

- If the CEO or Equal Opportunities Officer is the perpetrator, then a Representative or the Executive Board may be chosen as the first point of contact.

The further procedure corresponds to the diagram.

